

# Experimental Software Engineering: Role and Impact of Measurement Models on Empirical Processes

by

**Giovanni Cantone**

Experimental Informatics, ESE

Dept. of Informatics, Systems and Production Eng., DISP  
University of Rome at Tor Vergata Campus, UNIRM2

[cantone@uniroma2.it](mailto:cantone@uniroma2.it)

# Outline

- **ESE (E<sup>2</sup>SE)**
- **EPM (Typical)**
  - **Case 1: Traditional & Simple**
- **IMPACT OF MM ON EPM**
- **Case 2: New & Complex**

# ESE & Modeling

**1- Development and continual improvement of empirical-evidence-based software models.**

**2- Capitalization organization wide of the results.**

# Basic components

**EPM**

• **GQM**

• **MMLC**

• **QIP**

• **EXPERIENCE FACTORY**

• **Applied Statistics**

# Empirical strategies

**Survey**  
**Case study**  
**Experiment**

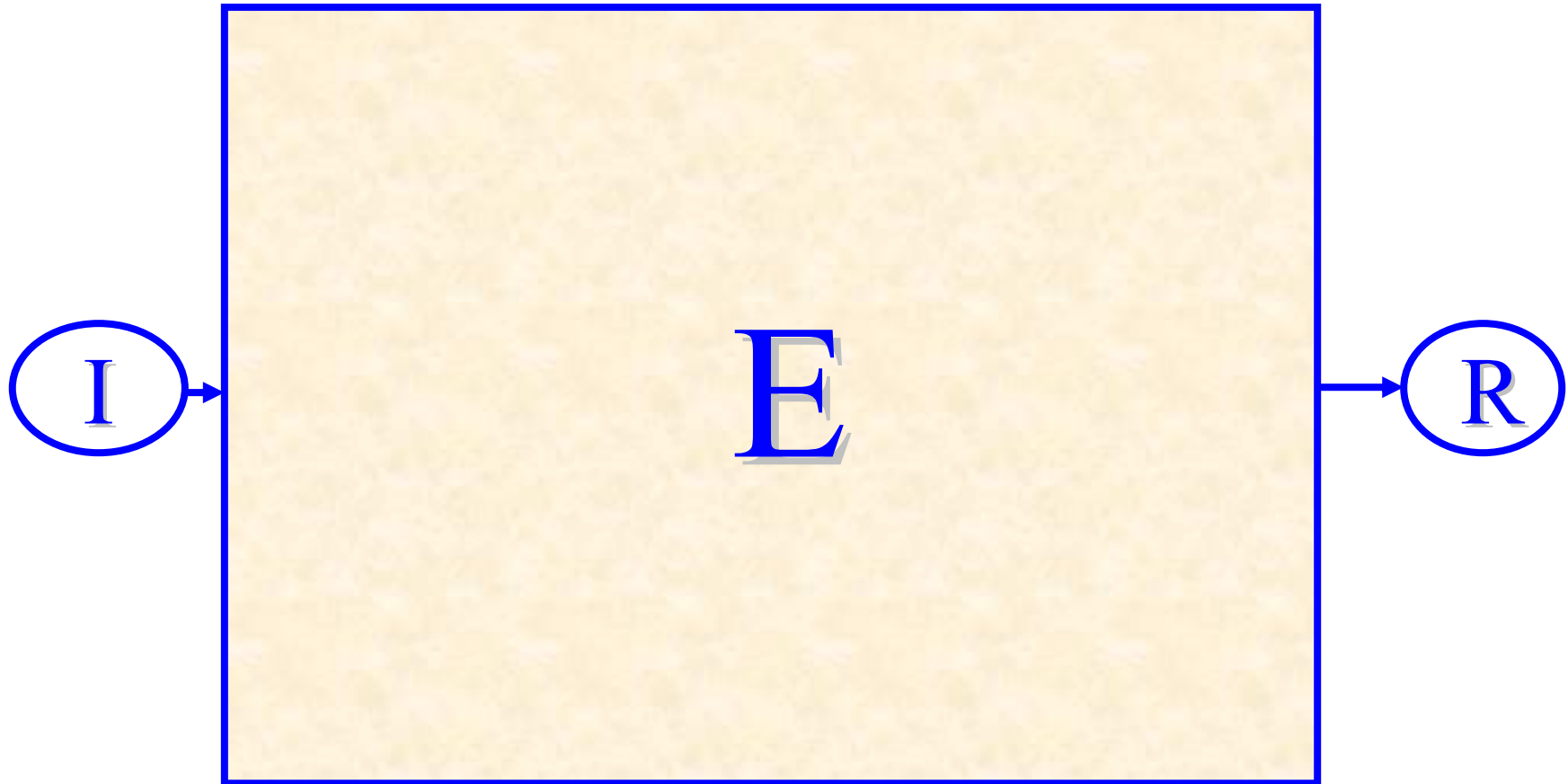
See for instance [C. Wohlin et others.: **Experimentation in SE, Kluwer AP**]

# Types of experiment context

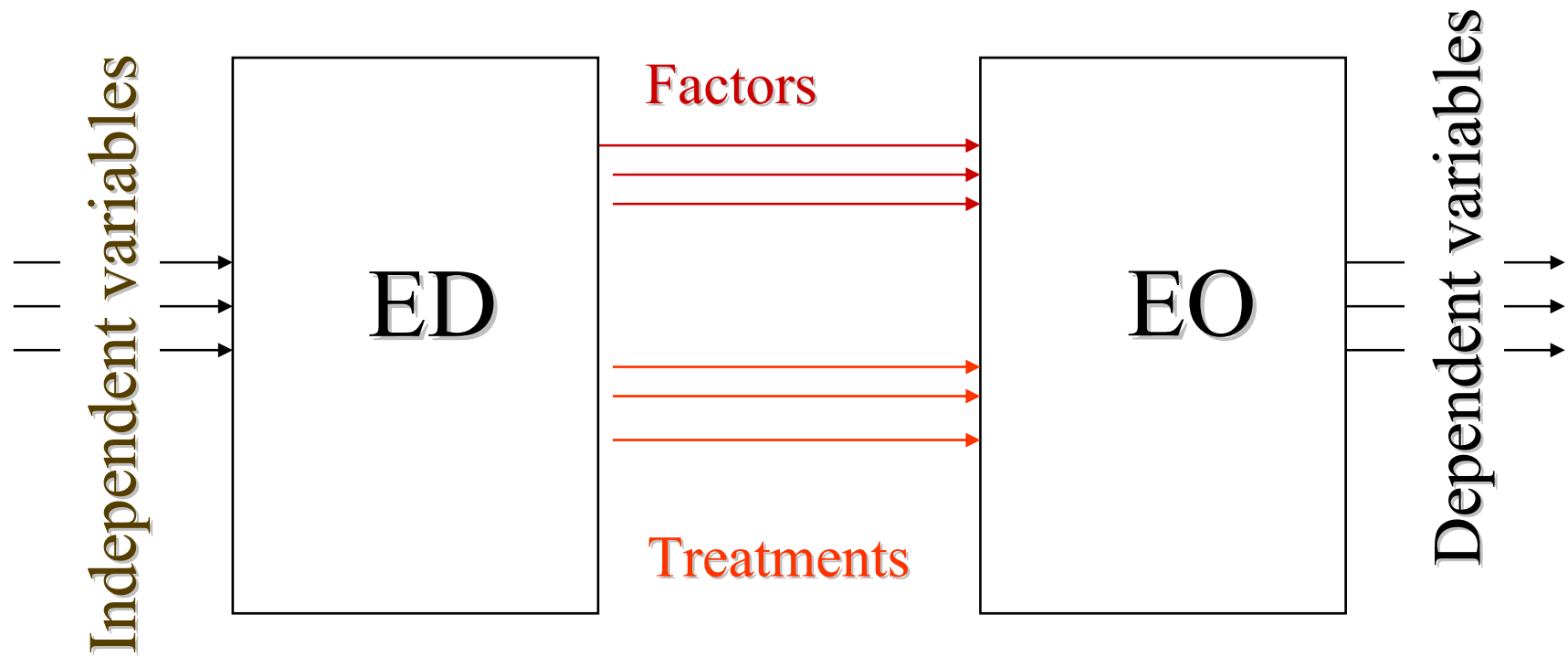
<b>Objects</b> <b>Team   Subjects</b>	One	Many
One	Single object study	Variation study on multiple objects
Many	Single object multi-test study	Blocked subjects and objects study

**Replication**

# The Experiment



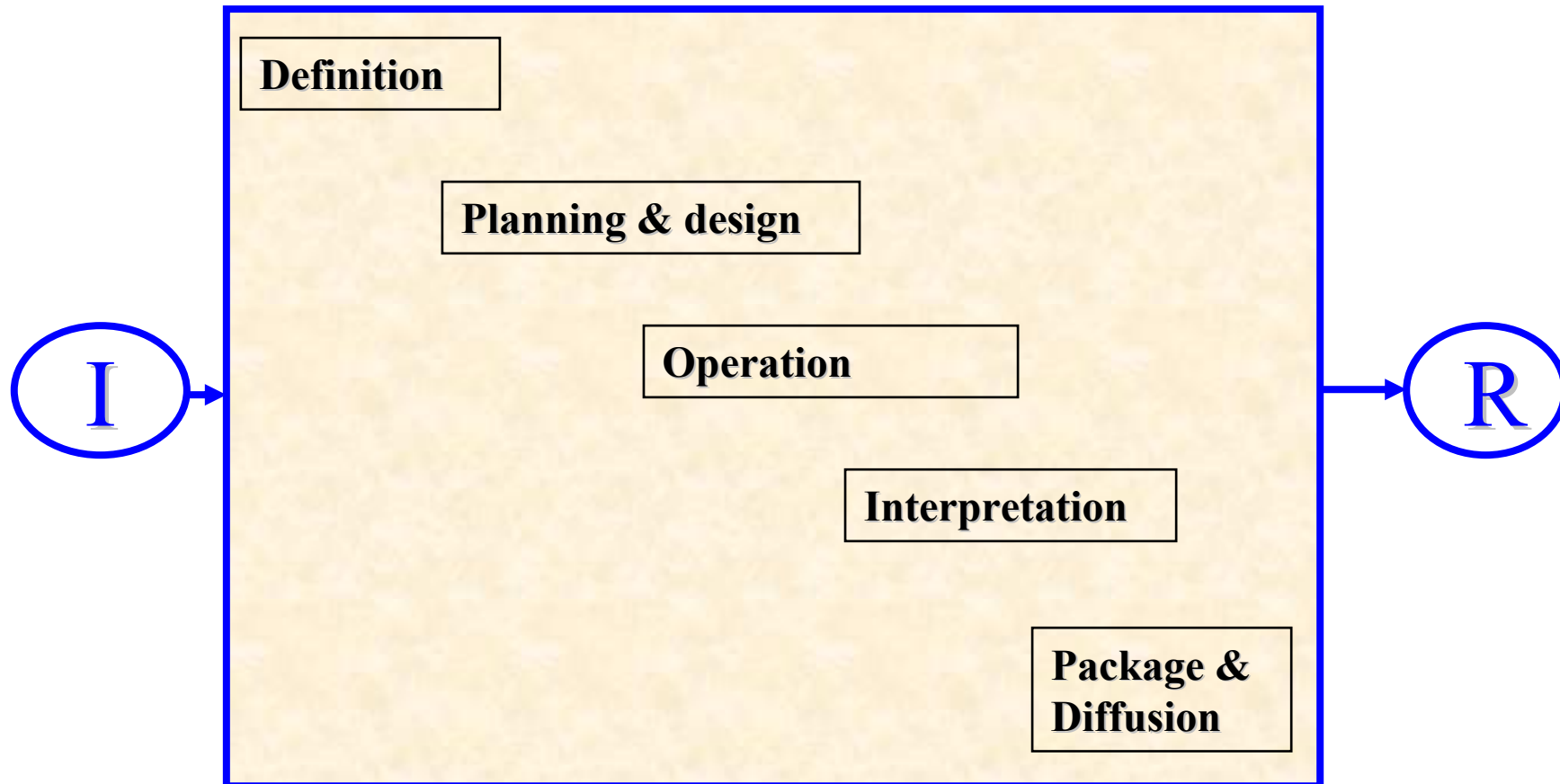
# The Experiment



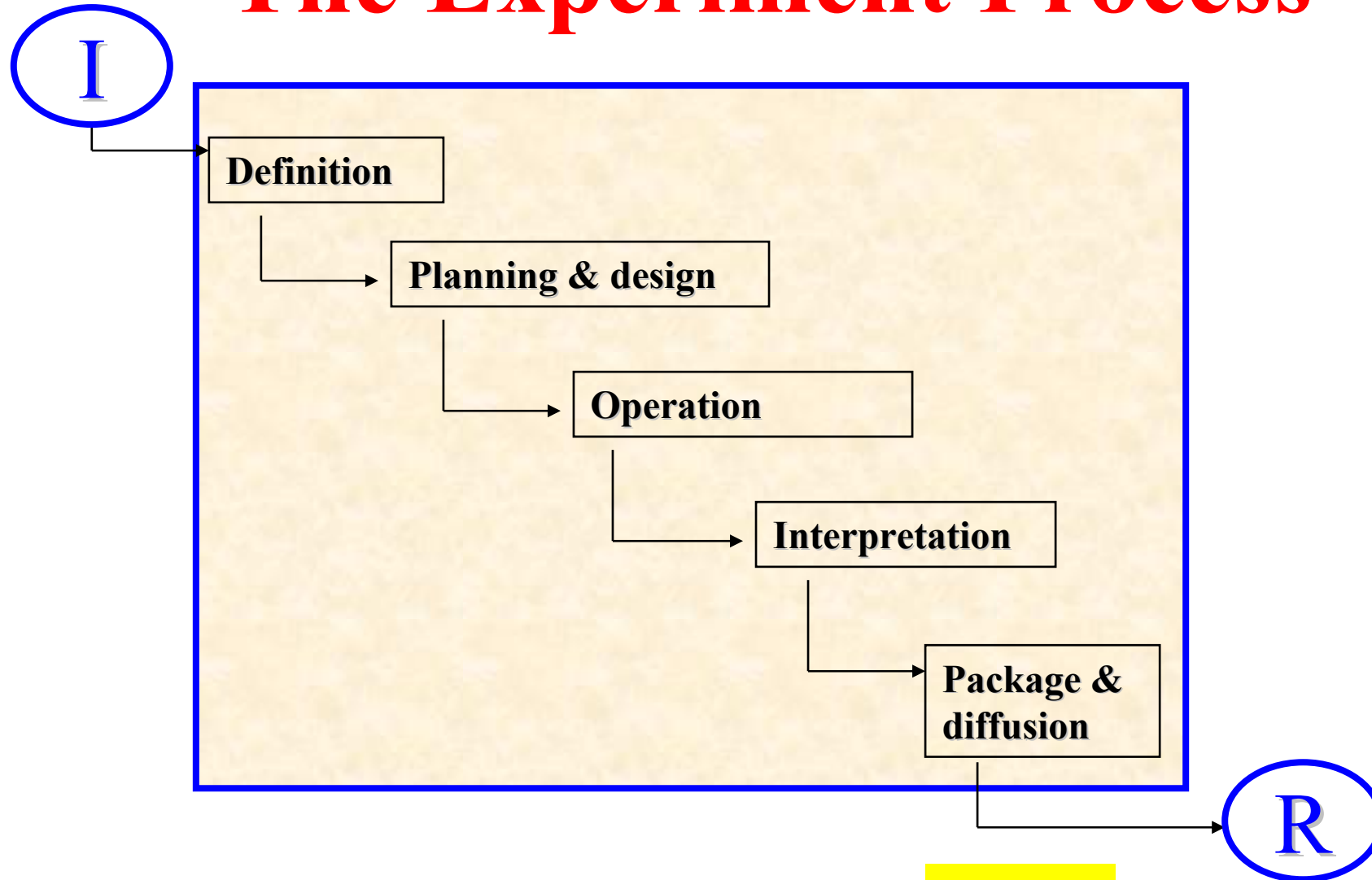
[Wohlin]



# The Experiment

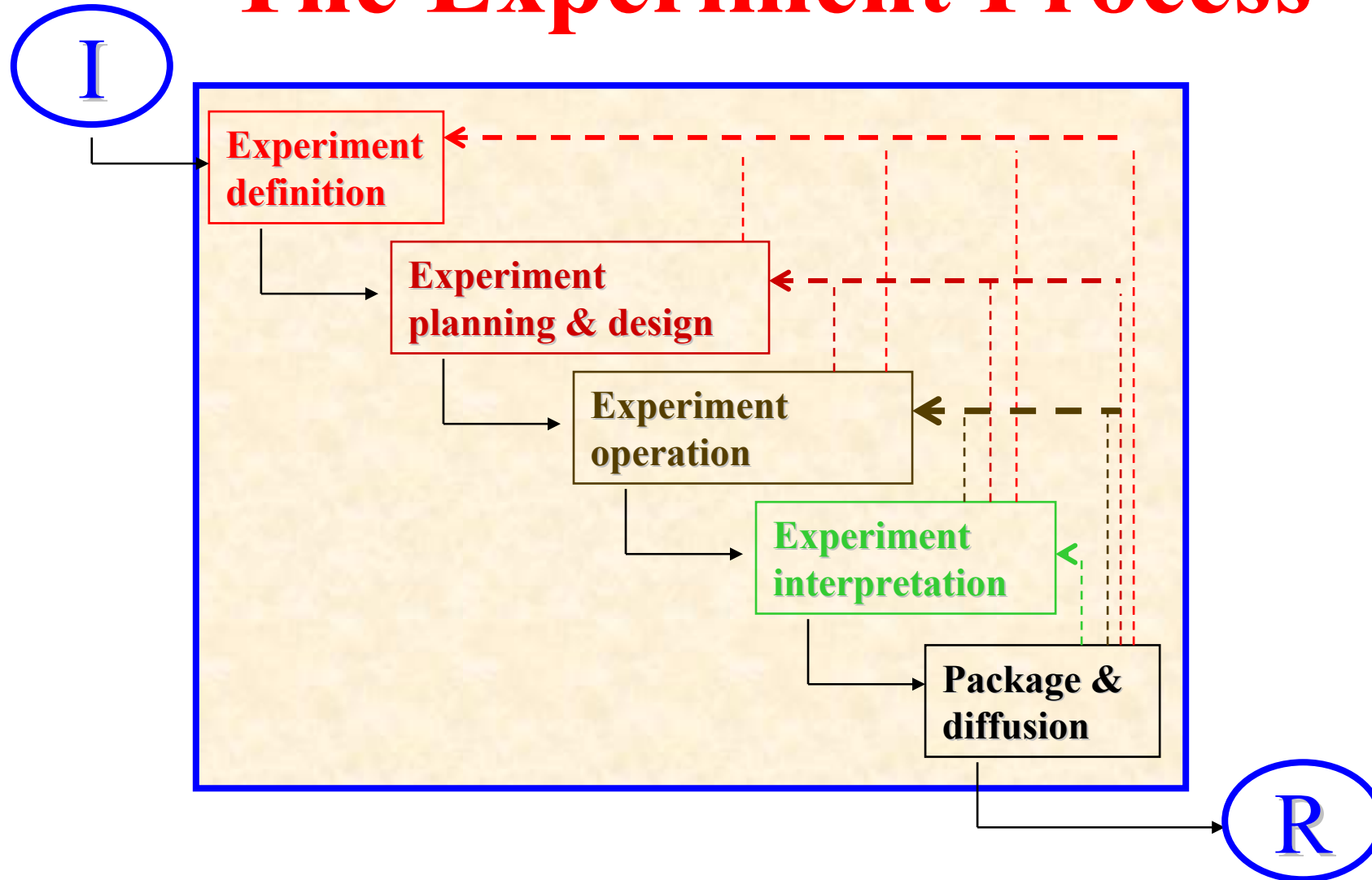


# The Experiment Process

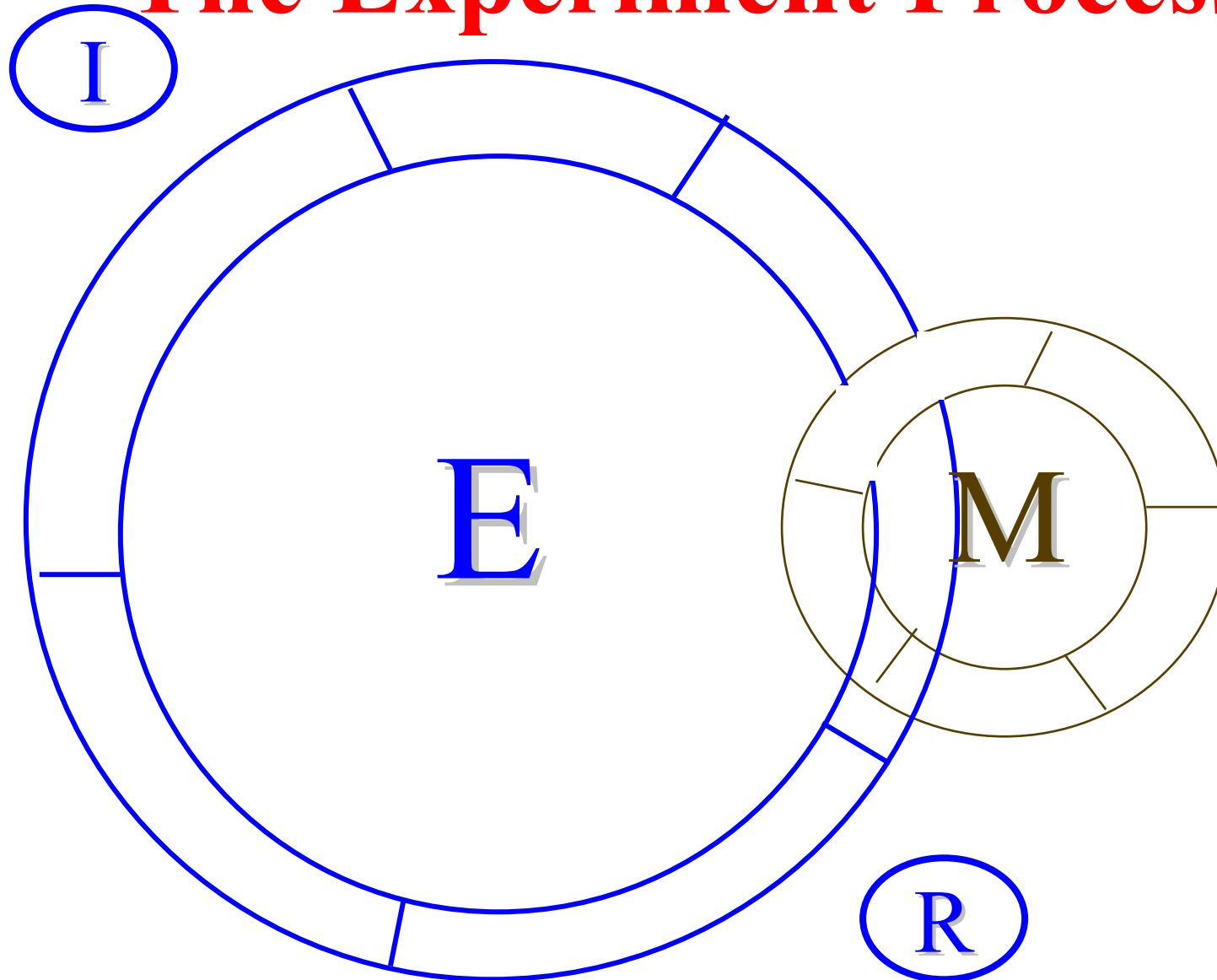


[Wohlin]

# The Experiment Process



# The Experiment Process



# CASE I

**SW Quality : Benefits and  
Costs of CCM**

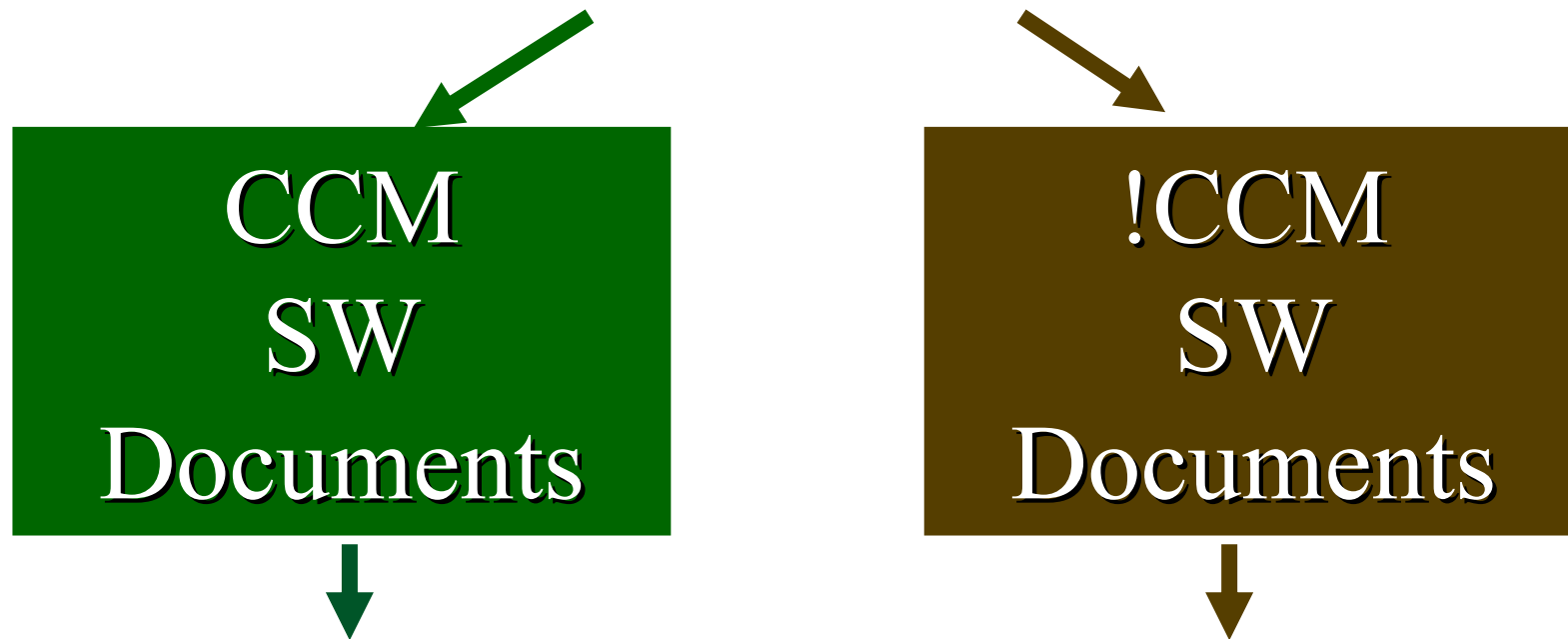


**Inspection of HL CCM SW:  
Effectiveness and Efficacy**

# CASE I

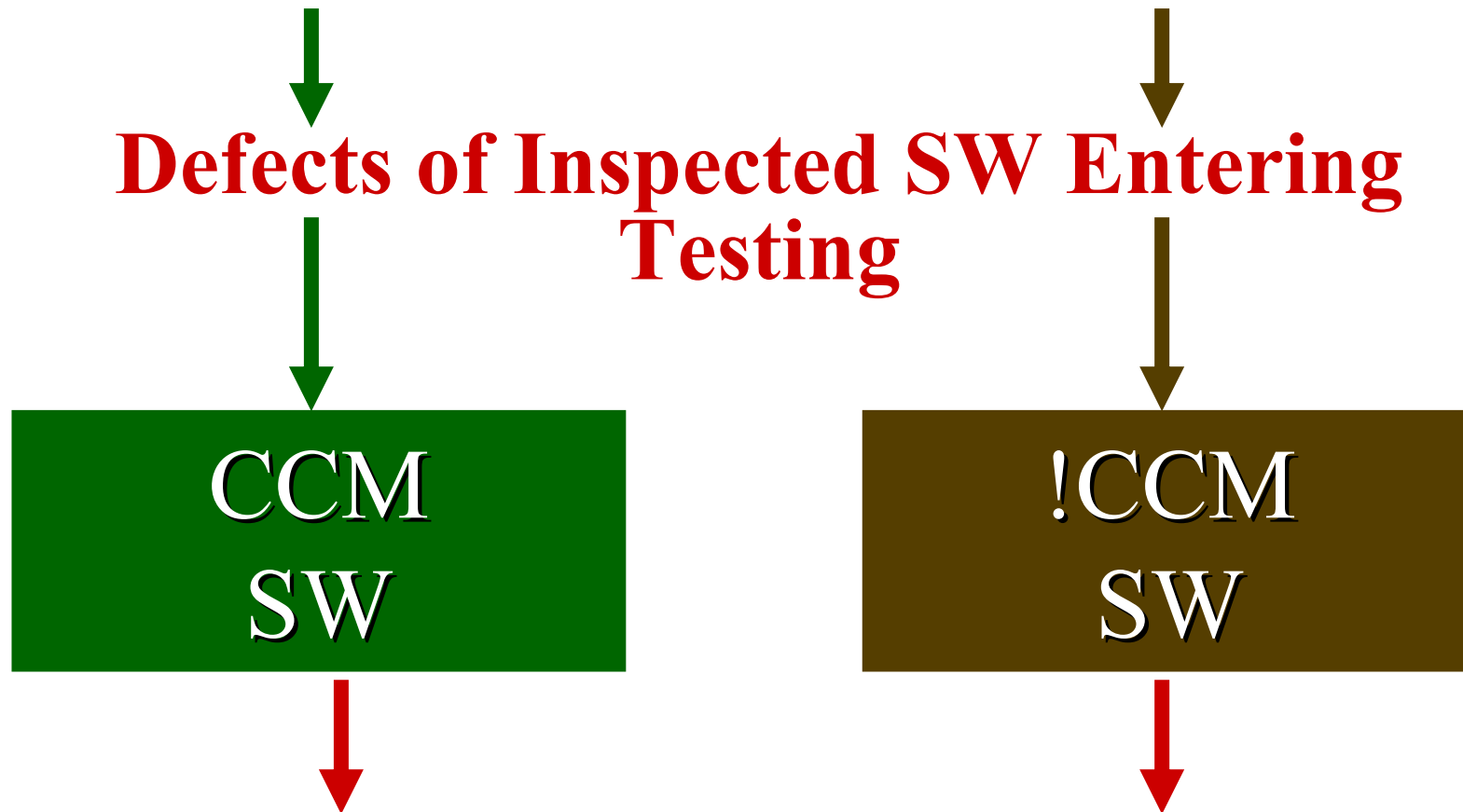
SW Quality : Benefits and Costs of CCM Inspection of CCM SW

## Inspection of Analysis and Design SW CCM Documents: Effectiveness and Efficacy



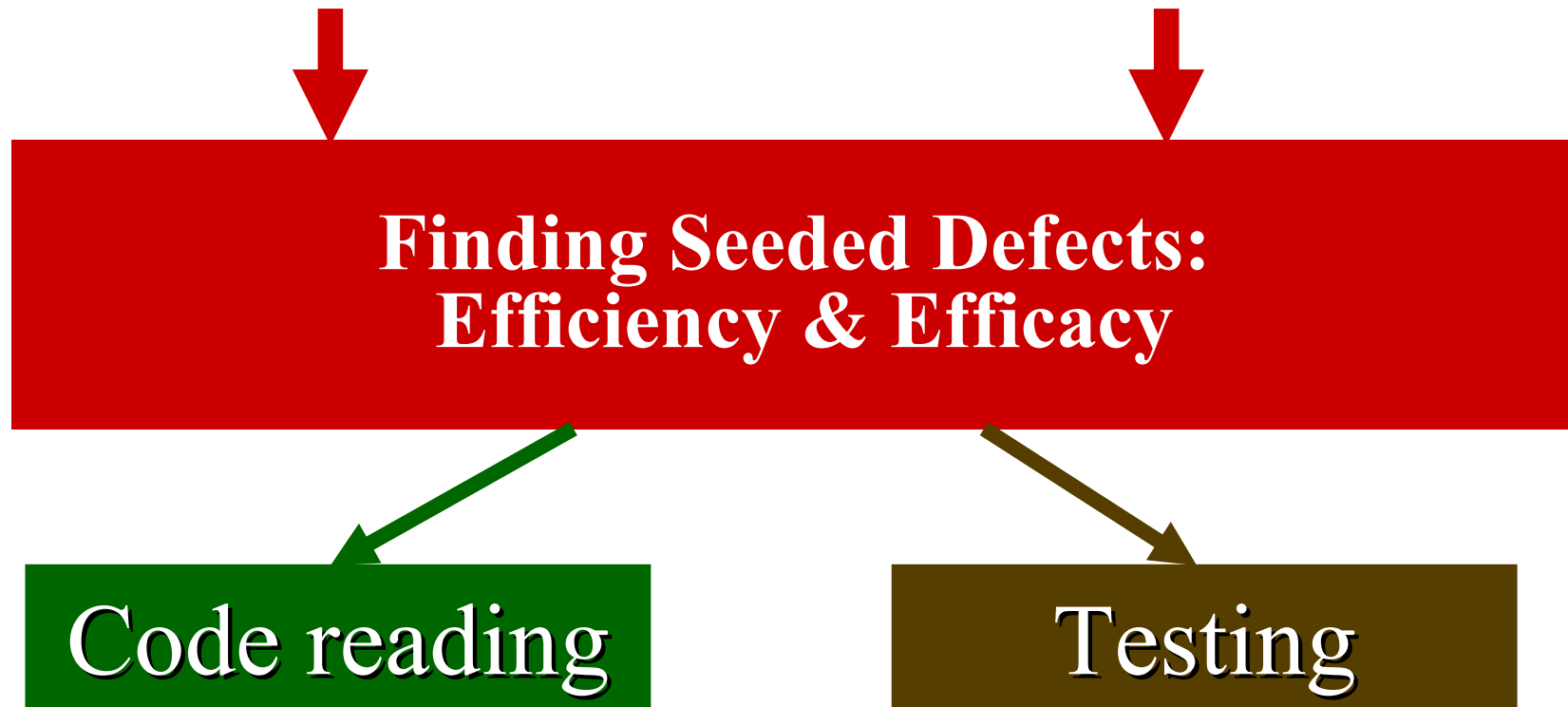
# CASE I

SW Quality : Benefits and Costs of CCM Inspection of CCM SW



# CASE I

SW Quality : Benefits and Costs of CCM Inspection of CCM SW





# Experiment Process

## Definition

<i>Object</i>	<b>Strategies of <i>Code-reading</i> and of <i>Functional testing</i>.</b>
<i>Purpose</i>	<b>To evaluate performance</b>
<i>Quality focus</i>	<b>Efficiency &amp; Efficacy in finding seeded defects.</b>
<i>Perspective</i>	<b>End-user.</b>
<i>Context</i>	<b>URM2.DISP.ESEG + X.Z.com</b>

# Measurements

## Counting measures

- Number of faults found
- Duration of the session
- Fault Classification

## Simple Indirect measurements

# Experiment Process

## Experiment planning

- Context selection

- Hypothesis formulation

- Variable selection

- Independent variables

- Treatments (Code reading, F. Testing)

- Factors: (Categorized faults)

- Dependent Variables

# Experimental Process

## Fault Categories

- **Initialization:** e.g. wrong initialization of attributes
- **Computing:** e.g. wrong computations of variables
- **Control:** e.g. wrong definitions of logic variables.
- **Building and using complex structures of data:** e.g. inserting elements unrelated to the logic and the structure of data.
- **Graphical interface:** e.g. wrong settings of interface windows.
- **Functionality:** e.g. wrong realization of functionality.
- **Events managing:** e.g. wrong management of event.
- **Exceptions handling:** e.g. unforeseen produced exception

# Experimental Process

- **Experiment design**

- **Instrumentation**

- **Objects**

- **Guidelines**

- **Measurement instruments**

- **Validity evaluation**

# Experimental Process

- **Subject training**

- **Context selection**

- **Mode of work**
- **Types of subjects**
- **Type of application**
- **Type of validity**

# Experimental Process

## Operation

- Preparation

- Execution

# Experimental Process

## Pre-Analysis & Interpretation



• Data collected by subject groups

**Code reading**

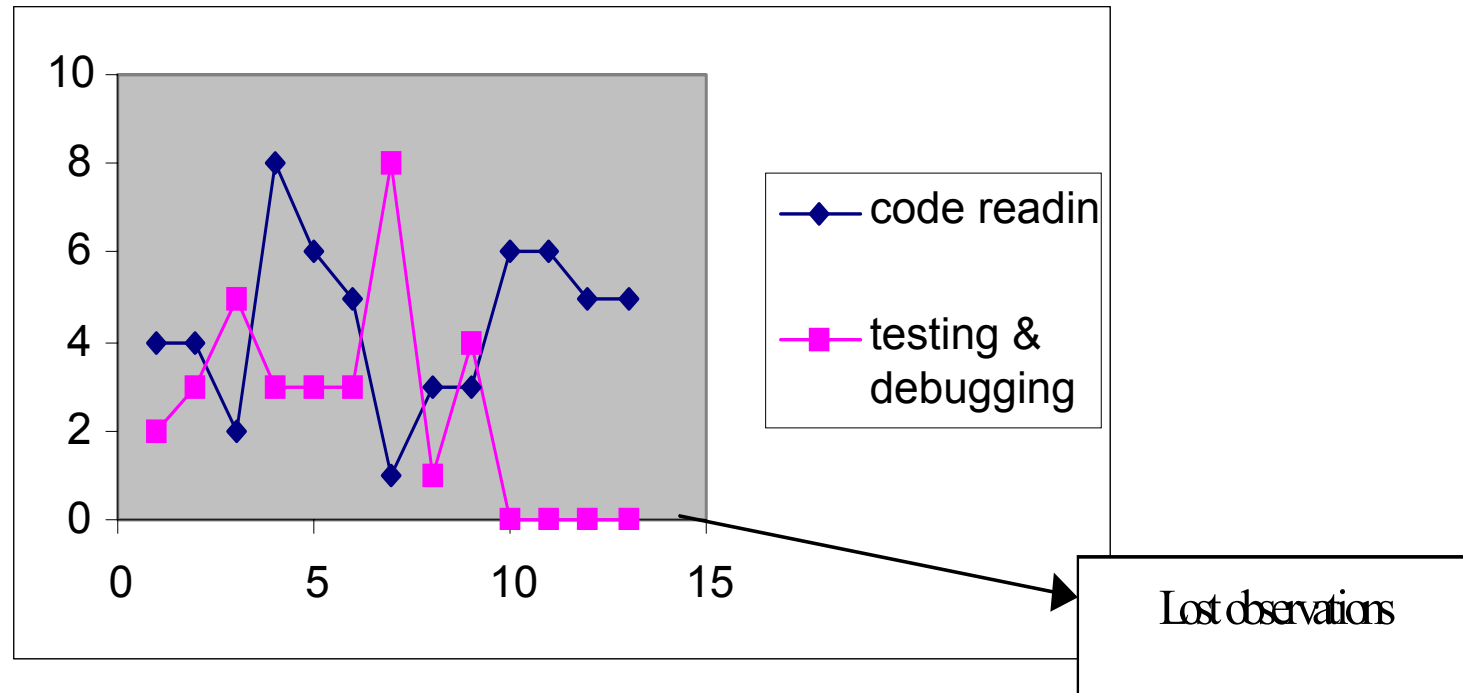
**Testing & debugging**

Group numbers	Number of faults detected	Average time related Per minute	Groups numbers	Number of faults detected	Average time related Per minute
1	4	86	1	2	97
2	4	111	2	3	60
3	2	118	3	5	37
4	8	49	4	3	90
5	6	115	5	3	94
6	5	111	6	3	68
7	1	115	7	8	108
8	3	108	8	1	81
9	3	94	9	4	97
10	6	83	10	0	0
11	6	68	11	0	0
12	5	42	12	0	0
13	5	102	13	0	0

## • Results

<b>Code reading</b>		<b>Testing &amp; debugging</b>	
<b>Average of total faults detected</b>	<b>Average time related Per minute</b>	<b>Average of total faults detected</b>	<b>Average time related Per minute</b>
<b>4</b>	<b>92 min</b>	<b>2</b>	<b>56 min</b>

# • Data Reduction



## • Enhanced results

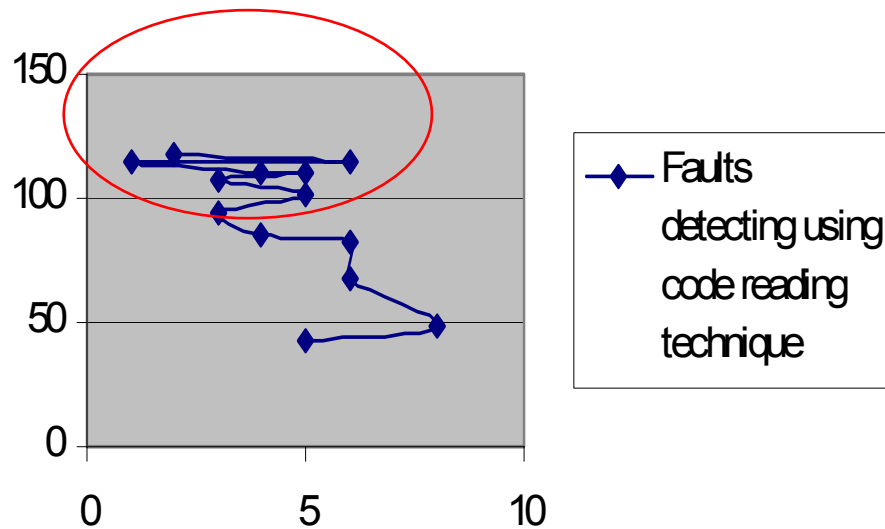
<b>Code reading</b>		<b>Testing &amp; debugging</b>	
<b>Average of total faults detected</b>	<b>Average time related Per minute</b>	<b>Average of total faults detected</b>	<b>Average time related Per minute</b>
<b>4</b>	<b>92 min</b>	<b>4</b>	<b>79 min</b>

## • Faults detection factor

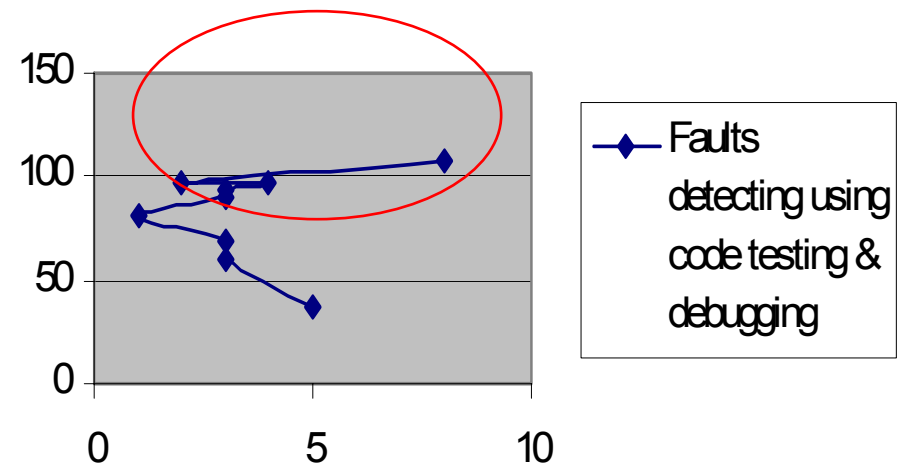
Subjects	CR	T&D
Number of faults detected	58	32
Average number of faults detected	4	4
Average time for detected faults	92	79

## • Classification of collected data

Faults detecting using code reading technique



Faults detecting using code testing & debugging technique



**Data shown in circle are faults detected after 70-80 of the experiments impact**

## • Reclassification process of collected data

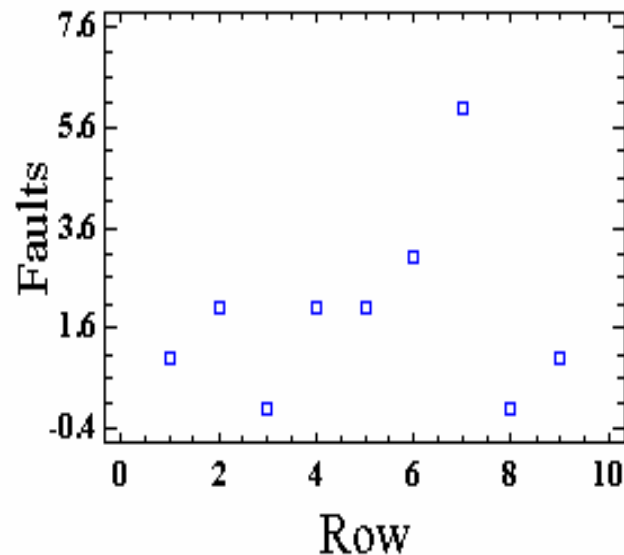
Classification type	Faults detected using Code reading	Percentage %	Percentage out of 38 seeded faults	Faults detected using Testing & debugging	Percentage %	Percentage out of 38 seeded faults
0	10	17	0.01	7	22	0.01
1	10	17	0.01	8	25	0.01
2	38	66	0.03	17	53	0.01
Total	58	100		32	100	

- **Analysis of statistical approaches**

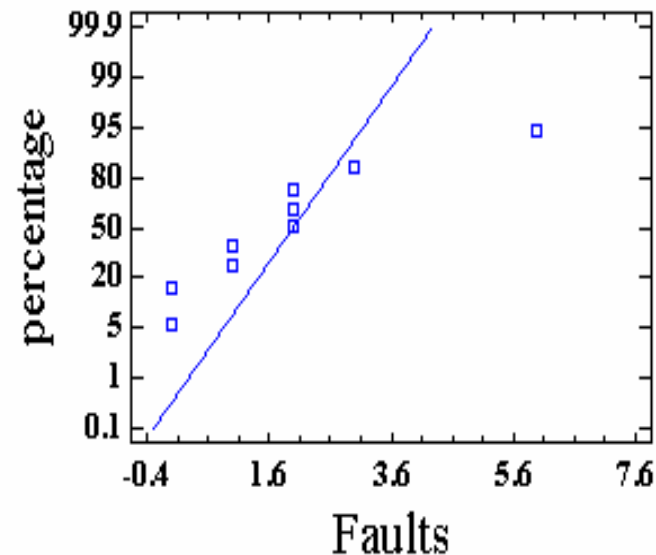
- **One sample analysis**

- **Distribution using testing and debugging and their mean**

Time Sequence Plot



Normal Probability Plot



**Type 2 Faults. T & D**

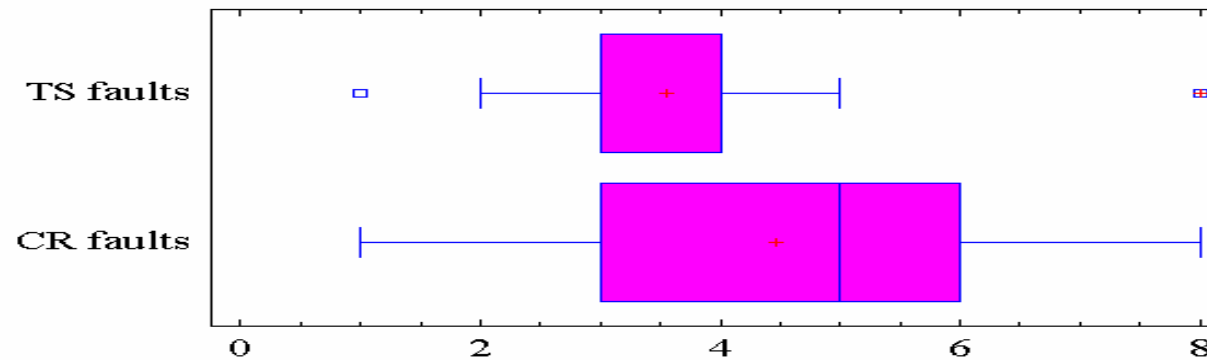


- **Analysis of statistical approaches**

- **One sample analysis**

- **Difference between CR and T & D techniques**

Box-and-Whisker Plot



**Data distributions and mean**

- **Analysis of statistical approaches**

- **One sample analysis**

- **t-Test: Two-Sample Assuming Equal Variances**

	Testing & debugging (TS)	Code reading (CR)
Mean	2.428571429	3.454545455
Variance	2.952380952	3.472727273
Observations	7	11
T calculated	-1.172108115	
t Critical		
two-tail $p(T \leq t)$	2.119904821	
one-tail	0.129155674	

**t-test for the hypothesis for Type2 faults only**

- **Analysis of statistical approaches**

- **One sample analysis: Code reading**

Total fault            4   4   2   8   6   5   1   3   3   6   6   5   5

Average time            86   111   118   49   115   111   115   108   94   83   68   42   102

- **The equations of regression**

**x on y**

$$\text{Faults} = 8.63742 - 0.0451634 * \text{Time}$$

**y on x**

$$\text{Time} = 129.075 - 8.20641 * \text{Fault}$$

**P-values (ANalysis Of VAriance table) < 0.05 => Statistically significant relationship between Fault and Time at the 95% confidence level.**

**R Square statistics: Variability in Fault 37.0629% ; Correlation coefficient = -0.608793 => Moderately strong relationship**

- **Analysis of statistical approaches**

- **One sample analysis: Testing & Debugging**

Total faults	2	3	5	3	3	3	8	1	4
Average time	97	60	37	90	94	68	108	81	97

- **The equations of regression**

**x on y**

$$\text{Faults} = 2.642 + 0.0112322 * \text{Time}$$

**y on x**

$$\text{Time} = 76.331 + 1.4069 * \text{Faults}$$

**P-values (ANOVA table) < 0.10 => Statistically ! significant relationship between Fault and Time at the 90% confidence level.**

**R-Squared statistic: Variability in Time = 1.58026% ; Correlation coefficient = 0.125708 => Weak relationship**

## **CASE II**

# **Technology Transfer: Evaluation of Competing Software Technologies**



**What kind of technology?**



**Workflow Automation, WA,  
development suites & engines**

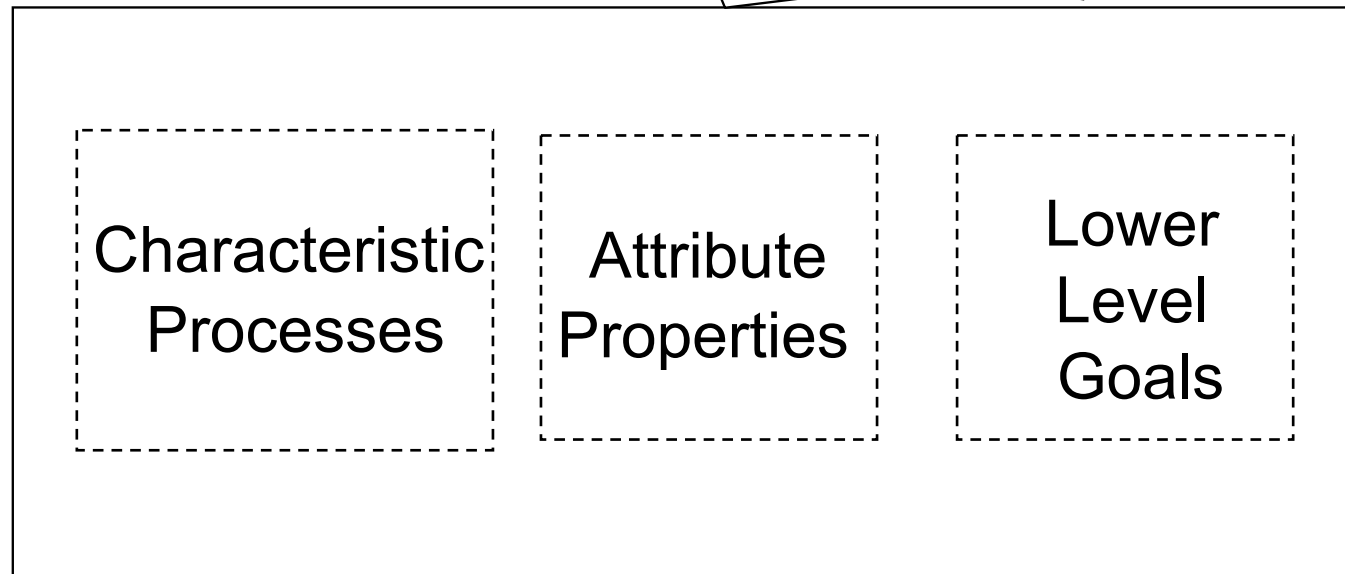
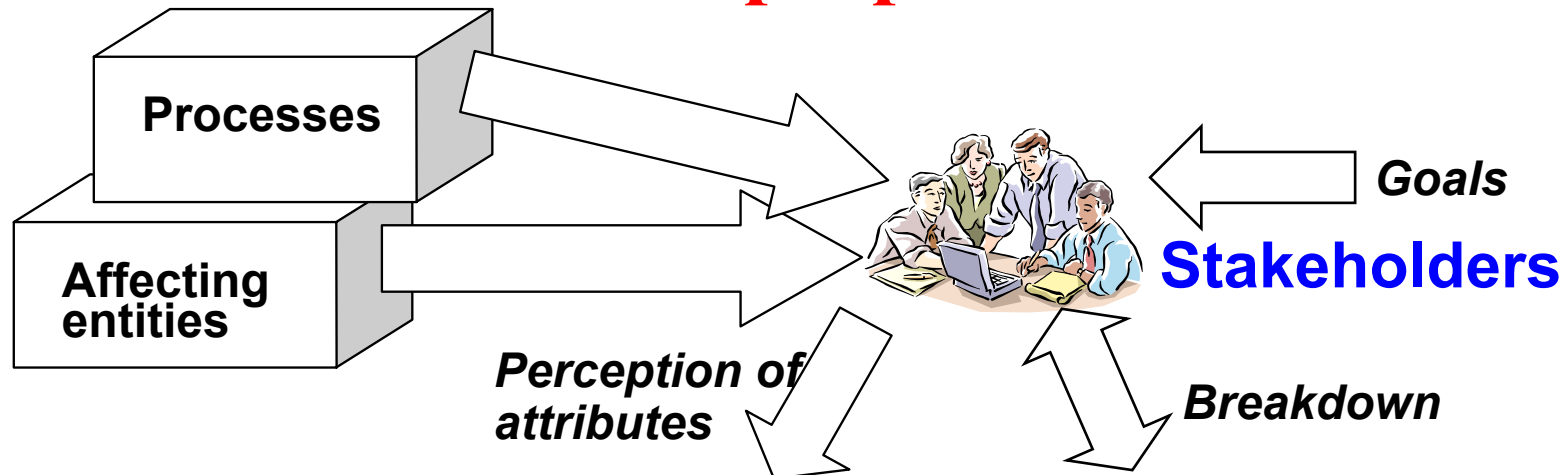
# Goal

<i>Object</i>	<b>WA Technologies.</b>
<i>Purpose</i>	<b>To identify the “best” tech.</b>
<i>Quality focus</i>	<b>Organization HL goals.</b>
<i>Perspective</i>	<b>Research</b>
<i>Context</i>	<b>URM2.DISP.ESEG &amp;&amp; Org/Dept/A.Italy.Admin</b>

# Case study: Goal

<i>Object</i>	WA Technologies.
<i>Purpose</i>	To identify the “best” tech. (for certain stated HL goals).
<i>Quality focus</i>	<b>Goal-driven &amp; Characteristic-processes- based comparison.</b>
<i>Perspective</i>	Research
<i>Context</i>	URM2.DISP.ESEG && Org/Dept/A.Italy.Admin

# Goal breakdown, entities, their attributes and properties.





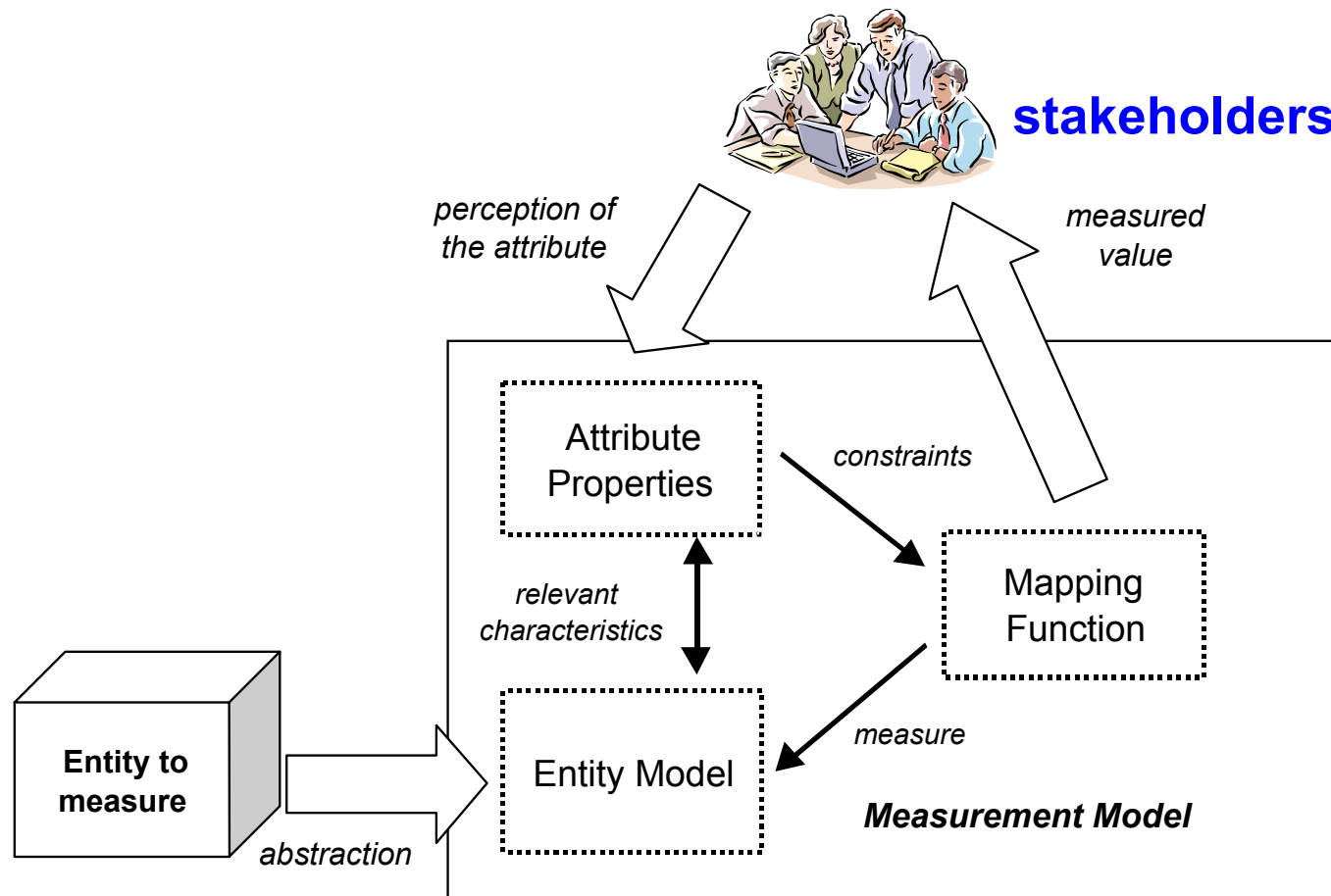
# Case study: Goal

<i>Object</i>	WA Technologies.
<i>Purpose</i>	To identify the “best” tech.
<i>Quality focus</i>	<b>Adequacy to Reference organization Goals and Characteristic-processes.</b>
<i>Perspective</i>	Research
<i>Context</i>	URM2.DISP.ESEG && Org/Dept/A.Italy.Admin

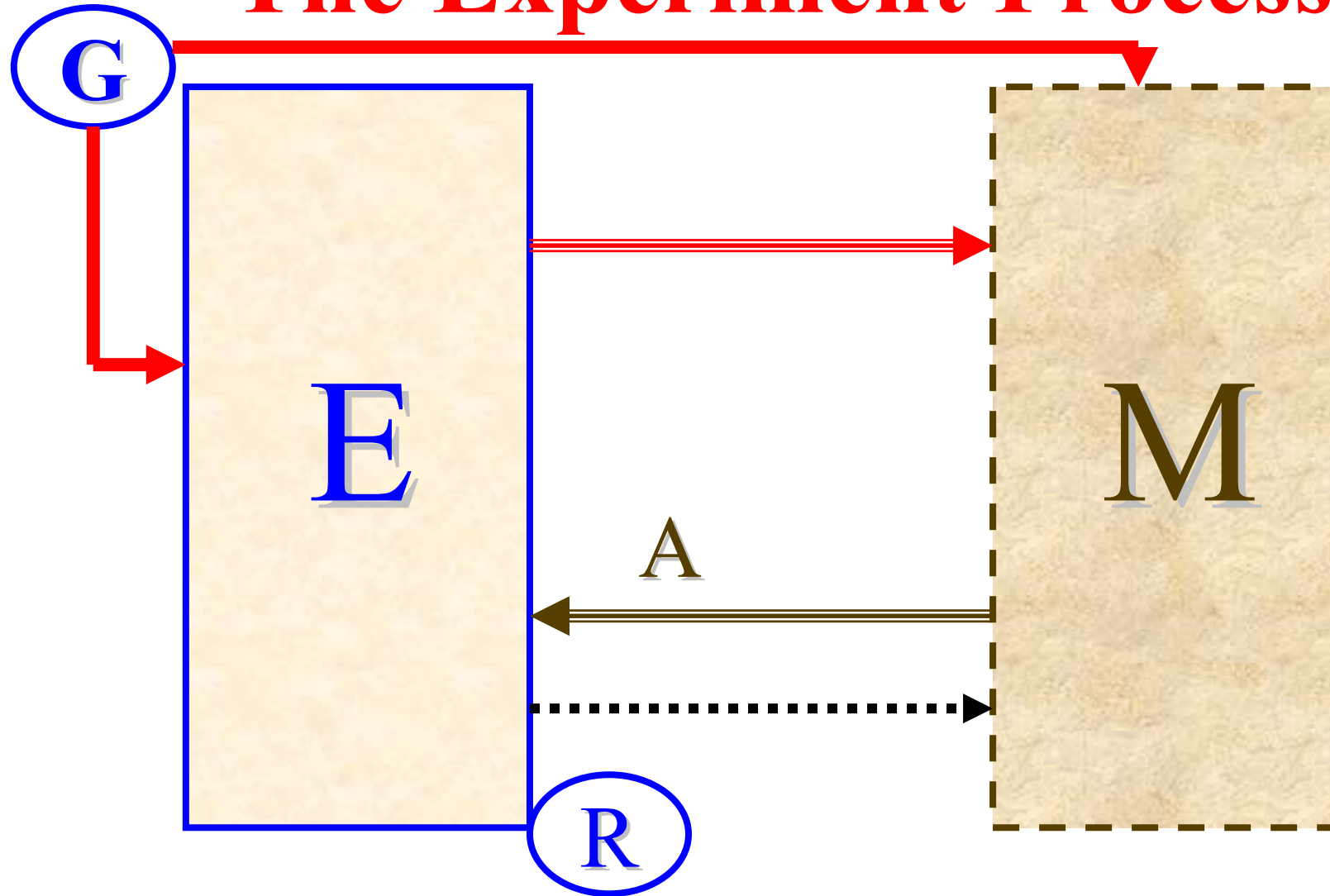
# Goal breakdown, entities, their attributes and properties.

- 1- Goals<sup>+</sup>
- 2- Questions<sup>+</sup>
- 3- Metrics<sup>+</sup>

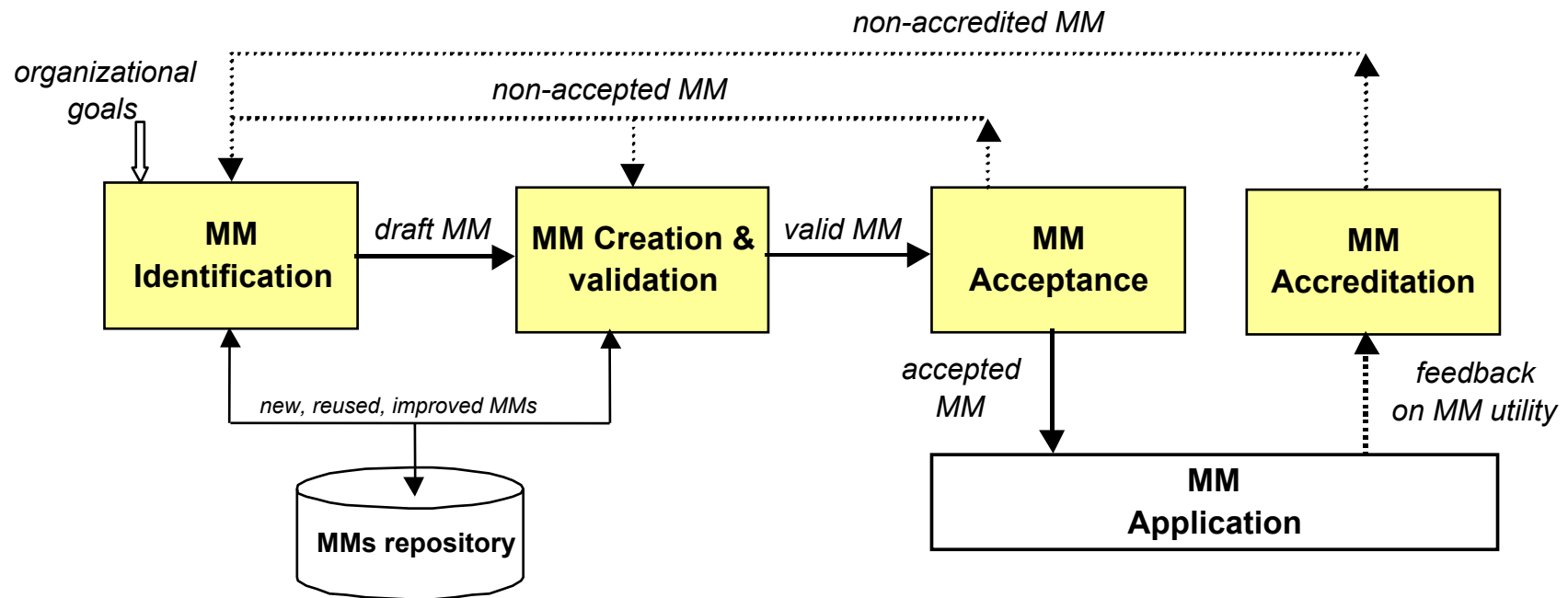
# Stakeholders of a Measurement Model



# The Experiment Process

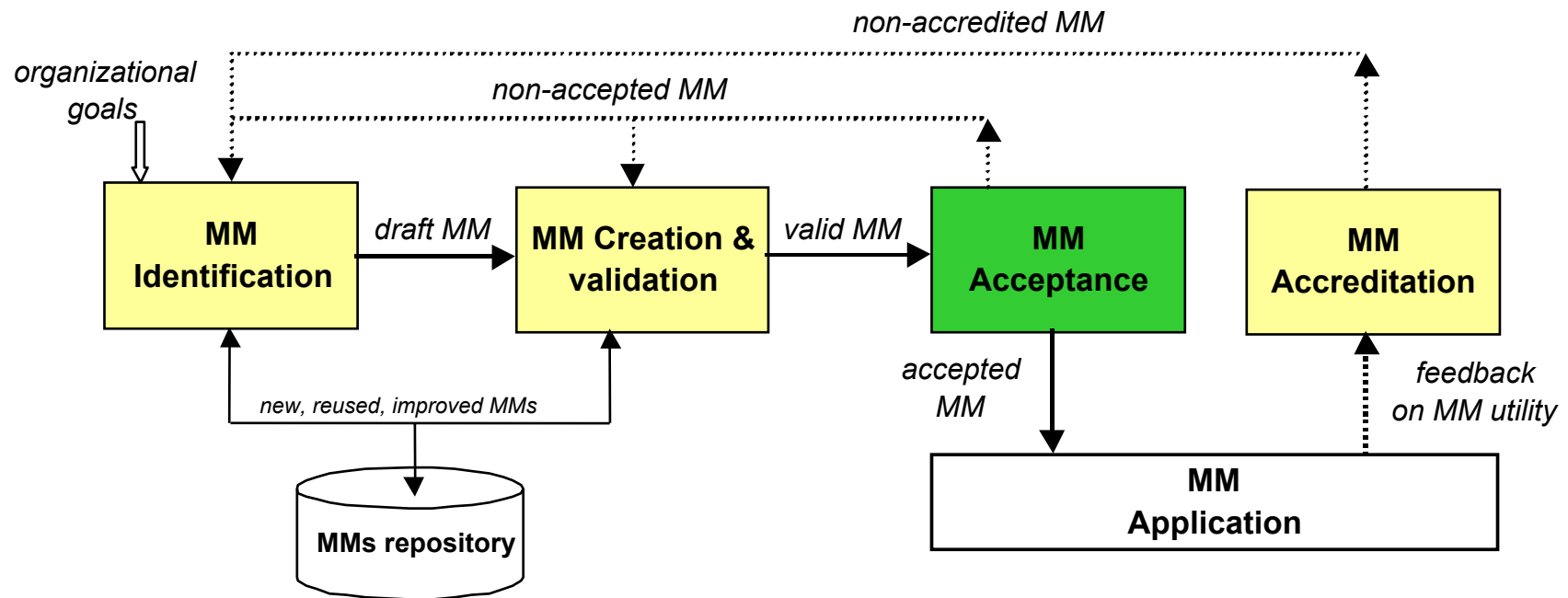


# A Measurement Model Life Cycle for software



ESEG-UNIROMA2-MMLC

# Acceptance is experiment too



ESEG-UNIROMA2-MMLC

# From goals to measurement models

1. Identifying and characterizing quantitatively High Level Goals, HLG.

# From goals to measurement models

1. Identifying and characterizing quantitatively High Level Goals, HLG.
2. Analyzing HLG, deriving and tracing Technical Analysis Goals, TAG.



## From goals to measurement models

1. Identifying and characterizing quantitatively High Level Goals, HLG.
2. Analyzing HLG, deriving and tracing Technical Analysis Goals, TAG.
3. Deriving further Constrains, HLC, from the organization's vision.

## From goals to measurement models

1. Identifying and characterizing quantitatively High Level Goals, HLG.
2. Analyzing HLG, deriving and tracing Technical Analysis Goals, TAG.
3. Deriving further Constrains, HLC, from the organization's vision.
4. Deriving Design Goals, DTG, from HLC, HLG e ATG.

## From goals to measurement models

2. Analyzing HLG, deriving and tracing Technical Analysis Goals, TAG.
3. Deriving further Constrains, HLC, from the organization's vision.
4. Deriving Design Technology Goals, DTG, from HLC, HLG e ATG.
5. **Giving DTG a structure.**

## From goals to measurement models

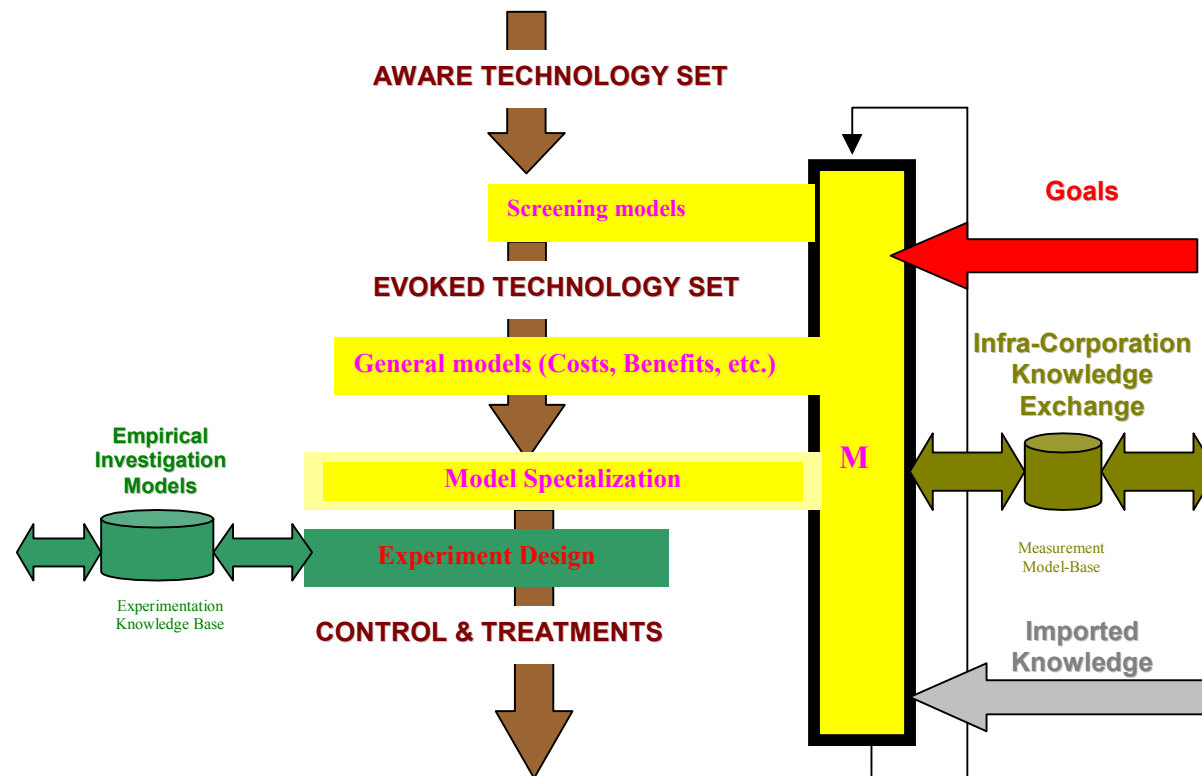
3. Deriving further Constrains, HLC, from the organization's vision.
4. Deriving Design Technology Goals, DTG, from HLC, HLG e ATG.
5. Giving DTG a structure.
6. Involving *stakeholders*, deriving metric attribute from SDTG and weighting such attributes level after level.

## From goals to measurement models

5. Giving DTG a structure.
6. Involving *stakeholders* and weighting DTG.
7. **Developing measurement models, TTMM, to filter, evaluate, and eventually select the control & treatment technologies.**

# From goals to measurement models

Using measurement models, TTMM, to filter, evaluate, and eventually select control & treatment technologies.



## From goals to measurement models

5. Giving DTG a structure.
6. Involving *stakeholders* and weighting DTG.
7. [Developing, and] using measurement models, TTMM, to filter and evaluate the technology *Awareness set*.
8. **Verifying and Accepting TTMMs & Redesigning original TT case study or experiment in order to reuse the incoming new empirical evidence.**

## A Process Model for Experimenting with WAT URM2-MSS

- Multiple developments of EUO's Synthetic Processes
- Single development of a "Laboratory Project", i.e., a scaled-down realistic case study: less than a pilot project but much more than a toy project.
- Single development of a *Pilot Project that is an observed field project.*

**NB: One more MM, EP (at least!)**




# Selected Data from an ESEG DISP URM2 Experiment

# The TT Experiment Process: Design Allocation of Groups for Parallel Development of Synthetic Processes

Phase	Step	Control Group	Activity	Treatment Group	Activity	Synthetic Process
0	0.1	A, B, C	0.1.1	A, B, C	0.1.2	
						Training
	0.2	A, B	0.2.1	A, B	0.2.2	SP <sub>T</sub>
						Training
1	1.1	B	1.1.1	A	1.1.2	SP <sub>1</sub>
2	2.1	A	2.1.1	B	2.1.2	SP <sub>2</sub>
3	3.1	A	3.1.1	-	-	SP <sub>3</sub>
		-	-	B	3.1.2	SP <sub>4</sub>

# The TT Experiment Process: Design

## Allocation of a further group for Virtual Parallel Development of Synthetic Processes



Phase	Step	Control Group	Activity	Treatment Group	Activity	Synthetic Process
0	0.1	A, B, C	0.1.1	A, B, C	0.1.2	Common Training
	0.2	A, B	0.2.1	A, B	0.2.2	SP <sub>T</sub>
C		0.2.3	C	0.2.4	Training	
1	1.1	B	1.1.1	A	1.1.2	SP <sub>1</sub>
		C	1.1.3.n	C	1.1.4.n	SP <sub>3</sub>
2	2.1	A	2.1.1	B	2.1.2	SP <sub>2</sub>
		C	2.1.3.n	C	2.1.4.n	SP <sub>4</sub>
3	3.1	A	3.1.1	-	-	SP <sub>3</sub>
		-	-	B	3.1.2	SP <sub>4</sub>
		C	3.1.3.n	C	3.1.4.n	SP <sub>2</sub>
4	4.1	C	4.1.1.n	C	4.1.2.n	SP <sub>1</sub>

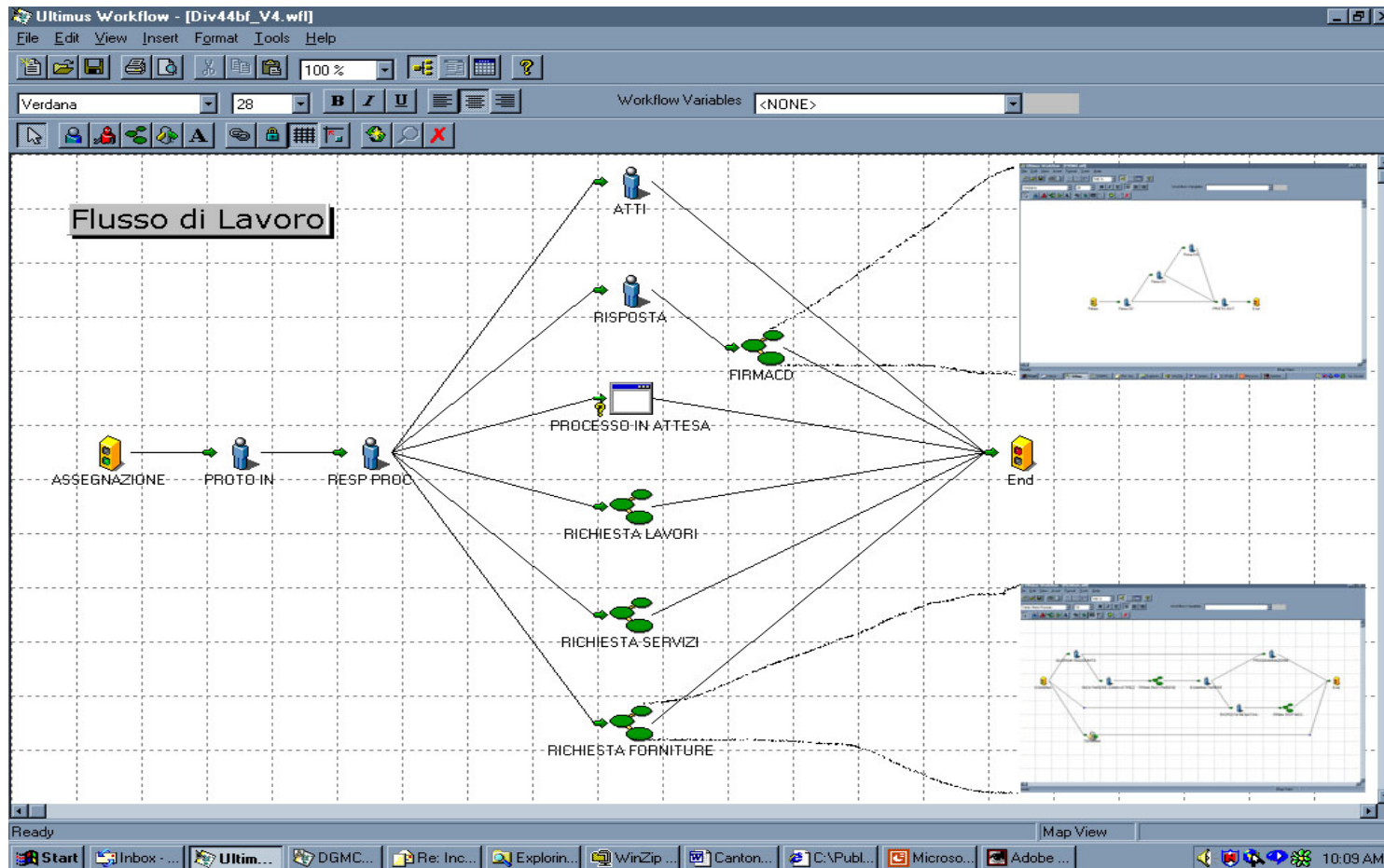
## The Experiment Process: Characterization of the lab. projects, and the synthetic processes

Modeling Entity	No. before WA	No. after WA
<b>SYSTEMS</b>	<b>1</b>	<b>1</b>
<b>SUB-SYSTEMS</b>	<b>10</b>	<b>10</b>
<b>ACTORS</b>	<b>25</b>	<b>27</b>
• People	21	22
• Primary	8	8
• Secondary	13	14
• Systems	4	5
<b>CLASSES</b>	<b>65</b>	<b>70</b>
<b>ASSOCIATIONS</b>	<b>92</b>	<b>100</b>
• Inheritance	9	10
• Others	83	90
<b>USE-CASES (full courses)</b>	<b>24</b>	<b>40</b>
• Pilot Project	24	40
• Synthetic Processes	5	5

## The Experiment Process: Involved Roles & Effort

<b>Role</b>	<b>Effort (Man-months)</b>
Project Manager	0.8
Business Process Analyst	3.5
Customer organization	0.4
Reference organization	0.3
WA Developer and Measurer	5.6
WA Application Verifier	1.4
Inspector	0.9
Observer & Editor	1.4

# The Experimental Process: a Synthetic Process



# Conclusions

**Case study and experiment processes may lead the experimenter to start nested experiment processes.**

**This occurred when we were involved with testing hypothesis that related to high impact SW technology, which was still broadly modeled.**